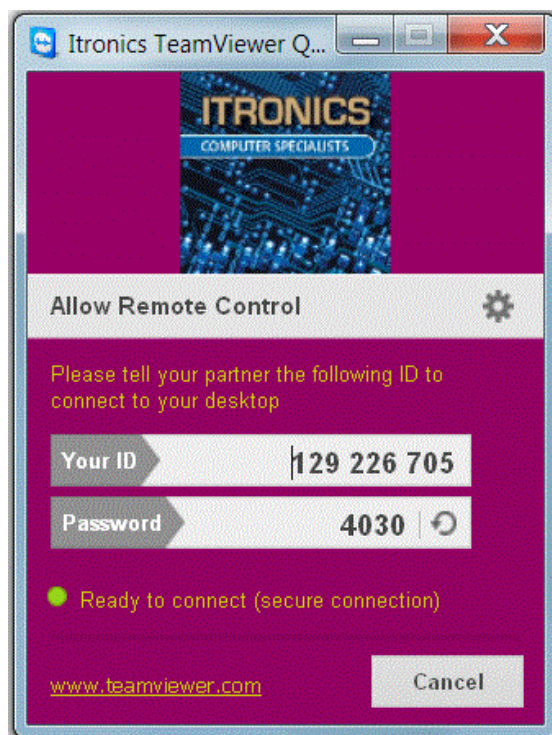


## **Itronics Computer Specialists Remote Login Instructions**

1. Extract the Remote Folder to a location on your Hard Drive.
2. Open the folder and right click on the "Itronics TeamViewer" file and select "Send to Desktop" from the drop down menu.
3. Contact Itronics Computer Specialists to determine a suitable time for Support Session  
02 6516 0474 for NSW Customers  
07 3102 7412 for QLD Customers  
or on Mobile 0409 983308.
4. Once job is cleared and a time is agreed upon, Contact Itronics to proceed and double click on the "Itronics Team Viewer" shortcut on your Desktop.
5. Click on "YES" to allow this program to make changes to your Computer.
6. Once the program starts you will see following window.



7. Provide Itronics Computer Specialists your Password located below "Your ID"
8. At this point ITRONICS will connect to your PC and take control of your PC and you will be able to discuss with our Support Technician the reason for your support query.
9. Once the Support Session has been completed close your Team Viewer Screen and any advertising screens that may pop up on your screen. You do not need to purchase this software